

REPAIR FORM **Tel: 0800 093 1690 / 01992 654 176**

PLEASE PRINT OFF, FILL IN AND SEND WITH YOUR PHONE(S) TO:

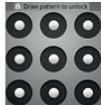
Tonik UK Ltd (Repairs Dept), Wenta Business Centre, Innova Science Park, 1 Electric Ave, Enfield, EN3 7XU

YOUR DETAILS

Date: _____
 Name: _____
 Address: _____
 _____ Postcode: _____
 Daytime No: _____ Mobile No: _____
 Email: _____
(please write clearly)

YOUR PHONES DETAILS Please remember to remove your sim card before sending us the device

Mobile Make: _____ Model No: _____
 IMEI Number: _____ Network: _____
(15 digit serial number under the battery on your phone or type in *#06# into your phone)

| | | |
|---|---|--|
|  | Phones Pattern Password <small>(for testing after repair)</small> | Phones Numeric Password: _____ <small>(for testing after repair)</small> |
|---|---|--|

FAULT DESCRIPTION

QUOTATION

Was a Quote Given? YES / NO Price of Quotation: _____ + Return Postage (tick option below)

UK 1st Class Recorded £4.99 UK Courier £7.99 International £12
Insured up to £42 - signature reqd. (2-3 working days delivery) Insured up to £500 / tracked - signature reqd. (Delivery within 48hrs) Tracked / Insured for £300

Price given by?: Phone / Email Name of Person who gave the quote: _____

Please tick this box if you would like a quote to unlock your phone whilst it is in for repair.

How did you hear about us? (Please circle): Google Search / Magazine / Newspaper / Leaflet / Recommendation / Returning Customer

PLEASE READ & ONLY SEND PHONE IF YOU UNDERSTAND THE FOLLOWING:

1. IF WE SUCCESSFULLY REPAIR YOUR PHONE & THE PHONE TURNS OUT TO BE BARRED THE QUOTED REPAIR PRICE WILL STILL STAND.
2. PAYMENT MUST BE MADE WITHIN 30 DAYS.
3. IF WE FLASH YOUR HANDSET, ANY DATA NOT STORED ON THE MEMORY WILL BE DELETED - PLEASE INDICATE IF DATA IS IMPORTANT & YOU WOULD LIKE US TO TRY OUR BEST TO SAVE IT ALTHOUGH NO PROMISES CAN BE MADE.
4. WE ONLY REPAIR THE FAULT THAT YOUR PHONE CAME IN FOR, IF WE REPAIR THE PHONE & ON TESTING WE NOTICE IT HAS ADDITIONAL FAULTS, YOU WILL BE QUOTED SEPERATELY FOR THOSE FAULTS.
5. ANY PHONES THAT HAVE NOT BEEN PAID FOR WITHIN 30 DAYS OF BEING REPAIRED OR CLASSED AS B.E.R (BEYOND ECONOMICAL REPAIR), WILL BE DISPOSED OF OR BROKEN DOWN FOR PARTS.

OFFICE USE ONLY

Battery Case / Pouch Sim Card Memory Card Back Cover Box Data Cable Charger

Engineers Initials: Quality Controllers Initials: Date:/...../..... Job Number:

Notes: